

# Queuing Scheme with Feedback Service and Discretionary Administration

G. Ammakannu, S. Maragathasundari

**Abstract:** This article take a gander at a bunch area single server channel Queuing system, where the server gives two sorts of organizations viz., beginning one a central organization and the optional organization is permitted as a second organization. In case in need, the customer settle on the optional organization. We other than anticipate that after the execution of the second time of affiliation, if the structure is unfilled, the server takes a required get-away of general dissemination. Organization thwarts in the midst of principal organization at random. Additionally if the customer isn't satisfied with the primary central organization, an info advantage for the proportionate is given to make a worthy space for the customers in the system. For the above delineated covering issue, the supplementary variable technique and generating function approach are used to derive the probability generating function of the queue size and the average length of the queue.

**Keywords:** Essential service, Discretionary administration, Compulsory gets away, Feedback service, revamp process.

## I. INTRODUCTION

Covering speculation has ascended as a fundamental area and we see sufficient writing in the particular circumstance. These coating structures have wide congruity in media transmission building, PC frameworks, creation systems and other stochastic systems. In covering composing the possibility of trip expect a basic occupation where escape insinuates bolster work. Also the info advantage rendered to the customers watches out for a fullest satisfaction of the customers. Starting now and into the foreseeable future; lines with get-aways pulled in the thought of covering researchers and transformed into a working investigation zone. Kept passableness thought urges the server to restrain the length of the line. Cluster section with escape lines are the theme of concentrate for [3]. "Reference [1] has considered retrial queuing structures with server breakdown". "Reference [7] have inquired about the thoughts of restricted agreeableness and optional sorts of fix in a Non Markovian line". "Reference [13] have considered the execution extents of the mass data line with N sorts of additional optional organizations and organization impedance". "Reference [6] have made an examination of a group passage of organization

Revised Manuscript Received on December 15, 2019.

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in two stages with reinforcement server in the midst of general escape time and general fix time". "Reference [2] has considered a group section line of organization in two stages with Bernoulli plan escape sought after by a widely inclusive escape and advantage impedance". "Reference [4] made a covering approach in Mobile adhoc systems". "Reference [5] examined the Bernoulli plan study and association interference on non markovian covering model". "Reference [8] investigated a single server queue with optional phase". "Reference [9] studied an  $M^{[x]}/G/1$  queue with Bernoulli vacation". "Reference [10] examined different vacation delay time".  $M/G/1$  feedback queue with three stage examined by [11]. "Reference [12] studied a bulk queuing model of optional second phase". The highlights of this model are according to the accompanying: The organization is rendered in two sorts where the first is essential organization and the second is an optional organization. The optional organization is given to the customers to satisfy their fullest needs. To restrict the organization obstruction, in the wake of completing of the organization, the server is sent for a compulsory outing in the midst of all the needed help work to be passed on out. Indeed, even by then, sooner or later if the organization interruption happens it is sent to a fix system instantly with no deferral. The above portrayed coating issue is understood by significant variable system. All the execution proportions of the model are settled and the model is especially examined by numerical layout.

## II. LIKELIHOOD GENERATING FUNCTION

We define the probability generation function as follows:  
 $M(x, z) = \sum_{n=0}^{\infty} z^n m_n(x)$  ;  $M_p(x, z) = \sum_{n=0}^{\infty} z^n M_{n,p}(x)$   
;  $D(x, z) = \sum_{n=0}^{\infty} z^n d_n(x)$ ;  $U(x, z) = \sum_{n=0}^{\infty} z^n U_n(x)$  ;  
 $B^C(x, z) = \sum_{n=0}^{\infty} z^n B_n^C(x)$

## III. MATHEMATICAL DESCRIPTION OF THE QUEUING MODEL

The arithmetical interpretation of the Queuing framework has the capacity to be described by the resulting hypothesis: Customers cluster arrival follows Poisson procedure Let  $\phi d_p dt (p = 1, 2, 3 \dots)$  be the first order probability that a batch of  $j$  customers arrives at the system during a short duration of time  $(t, t + dt)$ , where  $0 \leq d_p \leq 1$  and  $\sum_{p=1}^n d_p = 1$  and  $\phi > 0$  is the mean landing rate of the batches. There is one server giving two sorts of administrations viz.

fundamental administration and discretionary administration. The organization time seeks after general(arbitrary) course with first basic dispersion function  $H(s)$  and thickness work  $h(s)$ . Let  $\delta(x)dx$  be the prohibitive probability of organization finish of the principle period of organization in the midst of the interval  $(x, x+dx)$ , given that the snuck past time is  $x$ , so that

$$\delta(x) = \frac{h(x)}{1-H(x)} \quad h(s) = \delta(s)e^{-\int_0^s \delta(x)dx} \quad (a)$$

For the optional service, we have

$$\delta_p(x) = \frac{h_p(x)}{1-H_p(x)}, \quad j = 1, 2, \dots, n, \quad g_p(s) = \delta_p(s)e^{-\int_0^s \delta_p(x)dx} \quad (b)$$

For compulsory vacation,

$$\gamma(x) = \frac{u(x)}{1-U(x)}, \quad u(s) = \gamma(s)e^{-\int_0^s \gamma(x)dx} \quad (c)$$

When the culmination of two administrations, if the client is disappointed with the essential administration, He can quickly join the tail of the first line as a feedback clients with likelihood  $r$  to rehash the administration until the point when it is fruitful or may leave the framework with likelihood  $1-r$ . The server may come up short or be exposed to break down at random. We expect the time between breakdowns happens as per a Poisson procedure with mean separate rate as  $\alpha > 0$ . Further the fix time pursues general distribution with distribution function  $F^*$  and density function  $f^*$ . Let  $\beta(x)$  the conditional probability of completion of the repair process be such that

$$\eta(x) = \frac{f^*(x)}{1-F^*(x)}, \quad f^*(s) = \eta(s)e^{-\int_0^s \eta(x)dx} \quad (d)$$

#### IV. STEADY STATE CONDITIONS OVERSEEING THE FRAMEWORK

$$\frac{d}{dx}M_n(x) + (\varphi + \delta(x) + \alpha)M_n(x) = \varphi \sum_{i=1}^n d_i M_{n-i}(x) \quad (1)$$

$$\frac{d}{dx}M_{np}(x) + (\varphi + \delta_p(x))M_{np}(x) = \varphi \sum_{i=1}^n d_i M_{np-i}(x) \quad (2)$$

$$\frac{d}{dx}U_n(x) + (\varphi + \gamma(x))U_n(x) = \varphi \sum_{i=1}^n d_i U_{n-i}(x) \quad (3)$$

$$\frac{d}{dx}B_n^C(x) + (\varphi + \eta(x))B_n^C(x) = \varphi \sum_{i=1}^n d_i B_{n-i}^C(x) \quad (4)$$

$$\lambda Q = \int_0^\infty U_0(x)\gamma(x)dx + r \int_0^\infty M(x)\delta(x)dx + \int_0^\infty B_0^C(x)\eta(x)dx + \int_0^\infty M_0^p(x)\delta_p(x)dx \quad (5)$$

#### V. BOUNDARY CONDITIONS

The above set of equations is to be solved under the following boundary conditions at  $x = 0$  and for  $x \geq 1$

$$M_n(0) = \int_0^\infty M_{n+1p}(x)\delta_p(x)dx + \int_0^\infty U_{n+1}(x)\gamma(x)dx + \int_0^\infty B_{n+1}^C(x)\eta(x)dx + r \int_0^\infty M_{n+1}(x)\delta(x)dx + \varphi D_{n+1}Q \quad (6)$$

$$M_{nj}(0) = (1-r)k \int_0^\infty M_n(x)\delta(x)dx + rk \int_0^\infty M_{n+1}(x)\delta(x)dx \quad (7)$$

$$U_n(0) = (1-k)(1-r) \int_0^\infty M_n(x)\delta(x)dx + r(1-k) \int_0^\infty M_n(x)\delta(x)dx + \int_0^\infty M_{np}(x)\delta_p(x)dx \quad (8)$$

$$B_n^C(0) = \alpha \int_0^\infty M_n(x)dx \quad (9)$$

Next applying the procedure of supplementary variable for the boundary conditions, we have

$$zM(0, z) = \int_0^\infty M_p(x, z)\delta_p(x)dx + \int_0^\infty U(x, z)\gamma(x)dx + \int_0^\infty B^C(x, z)\eta(x)dx + r \int_0^\infty M(x, z)\delta(x)dx + \varphi Q(D(z) - 1) \quad (10)$$

$$M_j(0, z) = k(1-r) \int_0^\infty M(x, z)\delta(x)dx + rkz \int_0^\infty M_{n-1}(x, z)\delta(x)dx \quad (11)$$

$$U(0, z) = \int_0^\infty M_p(x, z)\delta_p(x)dx + (1-r)(1-k) \int_0^\infty M(x, z)\delta(x)dx + rz(1-k) \int_0^\infty M(x, z)\delta(x)dx \quad (12)$$

$$B^C(0, z) = \alpha z \int_0^\infty M(x, z)\delta(x)dx = \alpha z M(z) \quad (13)$$

Now  $\sum_{n=1}^\infty eq(1)z^n$ , gives

$$\frac{d}{dx}M(x, z) + (\varphi - \varphi D(z) + \delta(x) + \alpha)M(x, z) = 0 \quad (14)$$

Then integrating (13) from 0 to  $x$ ,

$$M(x, z) = M(0, z)e^{-(\varphi - \varphi D(z) + \alpha)x - \int_0^x \delta(t)dt} \quad (15)$$

Again integrating (14) by parts with respect to  $x$ ,

$$M(z) = M(0, z) \left[ \frac{1 - \bar{H}(\varphi - \varphi D(z) + \alpha)}{(\varphi - \varphi D(z) + \alpha)} \right] \quad (16)$$

Where

$$\bar{H}(\varphi - \varphi D(z) + \alpha) = \int_0^\infty e^{-(\varphi - \varphi D(z) + \alpha)x} dH(x)$$

the Laplace stieltes is transform of the essential servicetime  $H(x)$ .

$\int eq(14)\delta(x)dx$ , gives

$$\int_0^\infty M(x, z)\delta(x)dx = M(0, z)H^*(a) \quad (17)$$

Similarly for optional service, vacation and repair process, we have

$$M_p(x, z) = \frac{m_j(0, z)(1 - \bar{H}_j(\varphi - \varphi D(z)))}{(\varphi - \varphi D(z))}$$

$$M_p(z) =$$

$$[k - kr(1-z)]M(0, z)H^*(a) \left[ \frac{(1 - \bar{H}_j(\varphi - \varphi D(z)))}{(\varphi - \varphi D(z))} \right] \quad (18)$$

$$\int_0^\infty M_p(x, z)\delta_p(x)dx =$$

$$[k - kr(1-z)]M(0, z)H^*(a)H_p^*(l) \quad (19)$$

$$U(x, z) = U(0, z)e^{-(\varphi - \varphi D(z))x - \int_0^x \gamma(t)dt}$$

$$U(z) = \frac{(1-r+rz)M(0, z)H^*(a)(1 - \bar{U}(m))}{m} \quad (20)$$

$$\int_0^\infty U(x, z)\gamma(x)dx = (1-r+rz)M(0, z)H^*(a)U^*(m) \quad (21)$$

$$B^C(x, z) = B^C(0, z)e^{-(\varphi - \varphi D(z))x - \int_0^x \beta(t)dt}$$

$$B^C(z) = M(0, z)\alpha z \left[ \frac{1 - \bar{H}(\varphi - \varphi D(z) + \alpha)}{(\varphi - \varphi D(z) + \alpha)} \right] \left[ \frac{1 - F^*(\varphi - \varphi D(z))}{(\varphi - \varphi D(z))} \right] \quad (22)$$

**TO FIND  $M(0, z)$**

Substituting (16), (18), and (20) in (10),

$$M(0, z) = \frac{-a\varphi Q(1-D(z))}{a[z-rH^*(a)+(1-r+rz)H^*(a)U^*(m)+(k-kr(1-z))H^*(a)H_p^*(l)] - \alpha z(1-H^*(a))F^*(l)} \quad (23)$$

Substituting (22) in (15), (17), (19) and (21),

$$M(z) = \frac{(-a\varphi Q(1-D(z)))(1-H^*(a))}{a[z-rH^*(a)+(1-r+rz)H^*(a)U^*(m)+(k-kr(1-z))H^*(a)H_p^*(l)] - \alpha z(1-H^*(a))F^*(l)} \quad (24)$$

$$M_j(z) = \frac{(-a\varphi Q(1-D(z)))[k-kr(1-z)]H^*(a)(1-\overline{H}_p(l))}{\left\{ a[z-rH^*(a)+(1-r+rz)H^*(a)U^*(m)+(k-kr(1-z))H^*(a)H_p^*(l)] - \alpha z(1-H^*(a))F^*(l) \right\}^c} \quad (25)$$

$$U(z) = \frac{(-a\varphi Q(1-D(z)))[1-r+rz]H^*(a)[1-\overline{U}(m)]}{a[z-rH^*(a)+(1-r+rz)H^*(a)U^*(m)+(k-kr(1-z))H^*(a)H_p^*(l)] - \alpha z(1-H^*(a))F^*(l)} \quad (26)$$

$$B^C(z) = \frac{[-a\varphi Q(1-D(z))](\alpha z)(1-H^*(a))(1-F^*(l))}{\left\{ a[z-rH^*(a)+(1-r+rz)H^*(a)U^*(m)+(k-kr(1-z))H^*(a)H_p^*(l)] - \alpha z(1-H^*(a))F^*(l) \right\}^c} \quad (27)$$

$$a = \varphi - \varphi D(z) + \alpha ; l = \varphi_c - \varphi_c D(z) ; m = \varphi - \varphi D(z)$$

**VI. VI. LIKELIHOOD CREATING CAPACITY OF THE LINE ESTIMATE**

To discover the likelihood making point of confinement of the line check paying little personality to the condition of the structure, we let  $Y_q(z)$  be the p.g.f of the line length

$$\therefore Y_q(z) = M(z) + M_j(z) + U(z) + B^C(z) = -\varphi Q \left\{ \frac{[1-D(z)][1-H^*(a)] + a \left[ \frac{(k-kr(1-z))H^*(a)(1-H_p^*(l))}{c} \right] + (1-r+rz)H^*(a)(1-U(m))}{\alpha z(1-H^*(a))(1-F^*(l))} \right\} + \frac{\quad}{D(z)} \quad (28)$$

Where

$$D(z) = a[z-rH^*(a)+(1-r+rz)H^*(a)U^*(m)+(k-kr(1-z))H^*(a)H_p^*(l)] - \alpha z(1-H^*(a))F^*(l)$$

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**VIII. SYSTEM QUEUE PERFORMANCE MEASURES**

Let  $L_q$  a chance to demonstrate the reliable state typical number of customers in the line. By then

$$L_q = \left. \frac{d}{dz} Y_q(z) \right|_{z=1} = \left. \frac{d}{dz} \left\{ \frac{N(Z)}{D(Z)} \right\} \right|_{z=1}$$

Where  $N(Z)$  and  $D(Z)$  are the numerator and denominator of equation (27).

Since  $Y_q(z) = \frac{0}{0}$  at  $z = 1$ , we utilize two fold separation and get

$$L_q = \lim_{z \rightarrow 1} \frac{d}{dz} Y_q(z) = \frac{D'(1)N''(1) - D''(1)N'(1)}{2(D'(1))^2} \quad (29)$$

$$N'(1) = \varphi Q \left\{ (1-H^*(\alpha)) + \alpha (K\varphi E(H_p)H^*(\alpha) + \varphi E(U)) + \alpha ((1-H^*(\alpha))\varphi E(B^C)) \right\} \quad (30)$$

$$N''(1) = -\varphi Q \left\{ 2\varphi E(H) + 2\varphi (KH^*(\alpha)E(H_p) + E(U)) - \alpha [2(1-H^*(\alpha))E(B^C) + 2E(H)\varphi^2 E(B) + \varphi E(B^C)(1-H^*(\alpha))] - 2\alpha [\varphi H^*(\alpha)E(H_p) + E(H)k\varphi^2 E(H_p) + \varphi rH^*(\alpha)E(U) + E(H)\varphi^2 E(U)] \right\} \quad (31)$$

$$D'(1) = \alpha \left\{ 1-H^*(\alpha) (-r - \varphi E(V) - kr - k\varphi E(H_p)) \right\} - (\alpha + 1)[r - (1 - (k))] [\varphi E(H)] - \alpha [-E(H)\varphi + (1-H^*(\alpha))(\varphi E(B^C) + 1)] \quad (32)$$

$$D''(1) = (\alpha - \varphi) \left[ -2\varphi E(H)[-r - kr - k\varphi E(H_p)] + H^*(\alpha) [\varphi^2 E(U^2) + 2\varphi E(U)r + 2kr\varphi E(H_p) - k\varphi^2 E(H_p^2)] \right] + \varphi^2 E(U) - (\varphi + \varphi^2 E(H^2))(r - 1 - k) - \alpha [2(1-H^*(\alpha))\varphi E(B^C) - 2\varphi E(H) + \varphi^2 E(H^2) - E(B^2)\varphi^2 E(H)(1+c) + (1-H^*(\alpha))\varphi^2 E(B^C^2)] \quad (33)$$

Substituting (30) – (33) in (29), we obtain  $L_q$  and all the other measures using Little's formula

$$W_q = \frac{L_q}{\lambda}, W = \frac{L}{\lambda}, L = L_q + \rho.$$



**IX. NUMERICAL JUSTIFICATION OF THE MODEL**

Assume that service time follows exponential distribution in particular and based on this condition, the numerical justification is elaborated below:

The values are collected accordingly:  $\delta = 4, \delta_j = 5, \eta = 2, \gamma = 3, K = 0.5, r = 0.6, \varphi = 3.5$

Let  $(H_p) = \frac{1}{\delta_j}, E(U) = \frac{1}{\gamma}, E(B^C) = \frac{1}{\eta}$

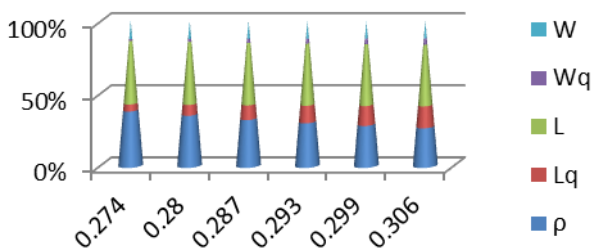
$$H^*(\alpha) = \frac{\delta}{\delta + \alpha}, E(H) = \frac{\delta}{(\delta + \alpha)^2},$$

$$E(H^2) = \frac{-2\delta}{(\delta + \alpha)^3}, E(B^C) = \frac{2}{\eta^2}$$

**Table I**

Tabulated values regarding variation of  $r = 1.8$  to  $2.3$

Q	$\rho$	$L_q$	L	$W_q$	W
0.274	0.726	0.09115 7	0.81715 7	0.02604 5	0.233473
0.280	0.720	0.15013 4	0.87013 4	0.04289 5	0.248610
0.287	0.713	0.21752 0	0.93052 0	0.06214 9	0.265863
0.293	0.707	0.27691 2	0.98391 2	0.07911 8	0.281118
0.299	0.701	0.33195 2	1.03295 2	0.09484 3	0.295129

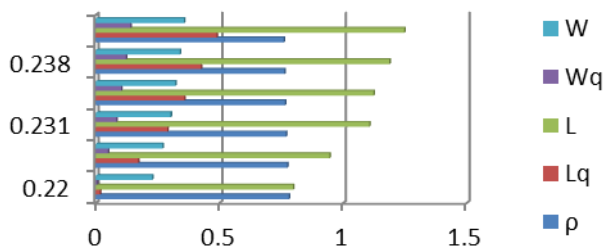


**Fig. 1 Variation of r**

**Table II**

Tabulated values regarding variation of  $\alpha = 9$  to  $14$

Q	$\rho$	$L_q$	L	$W_q$	W
0.220	0.780	0.01669	0.79669	0.004770	0.2276
0.226	0.774	0.17049	0.94449	0.048712	0.2698
0.231	0.769	0.28916	1.10581	0.082616	0.3023
0.235	0.765	0.357911	1.12291	0.102260	0.3208
0.238	0.762	0.424732	1.18673	0.121352	0.3390
0.241	0.759	0.487878	1.24687	0.139394	0.3562



**Fig. 2 Variation of  $\alpha$**

Table 2 indicates that, as the probability of taking optional second stage of long vacation gets increased, its corresponding execution measures gets decreased. In addition, idle time increase whereas the utilization factor gets diminished.

**X. NUMERICAL DISCUSSION**

In Table 1, keeping the majority of the parameters dependable and developing the input favorable position parameter alone, it prompts an expansion in all the execution measures obviously. In fig 1, it is clear that if the probability of taking feedback service increases it leads to increase in all the performance measures. Since the feedback service gets increased the idle time gets amplified. Like way in Table 2, the likelihood of association intrusion makes the structure to a little expansion in the execution measures. All the above outcomes are as expected. Graphical structures still stresses the model to a reasonable comprehension. In fig. 2, indicates that, as the probability of taking revamp process gets increased, its corresponding execution measures get increased. In addition to, idle time is also increased.

**XI. CONCLUSION**

The model described above particularly cleared up the possibility of input administration, administration obstruction, obligatory Vacation and feedback service in a non markovian covering model. Input advantage is open only for the essential organization that is for the fundamental administration. Every one of these parameters has an effect over all the execution measures. The outcomes are not surprisingly. As a future work, a remain by server can be introduced in the midst of the period of discrete. Fix procedure can be given in stages. Furthermore Reneging, Balking can be presented. This showcase accept obvious employment in gathering units, correspondence structure, movement crossing focuses, and so forth.

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